



Towngas receives Outstanding Caring Award and The Most Innovative Award under Industry Cares Recognition Scheme 2021

(30 September 2021) The Hong Kong and China Gas Company Limited (Towngas) is strongly committed to shouldering its corporate social responsibility (CSR). On 28 September, the Company received the Outstanding Caring Award under the Enterprise Group of the Industry Cares Recognition Scheme 2021. Faced by the epidemic, Towngas has responded to the new normal by applying innovative sustainable measures to host diverse CSR activities, which also earned it The Most Innovative Award under the Enterprise Group. Hosted by Federation of Hong Kong Industries, the Industry Cares Recognition Scheme aims to recognise corporations which continued to address the needs of stakeholders and various sectors of society despite the epidemic, thereby instilling positive energy and warmth in the community.

Affected by COVID-19, many underprivileged families saw their income reduce as a result of unemployment or under-employment. Towngas joined Christian Family Service Centre early last year in launching the “Love on Delivery” programme, which provided fresh and nutritious food packs twice a week to families in need with a view to reducing their food expenses. The programme also established a dedicated online social platform to share useful information in spite of social distancing. At the food pack distribution points, social workers were also able to contact people in need who were less reachable due to the epidemic to maintain communication and offer help.

To date, the programme has donated a cumulative total of 48,000 fresh food packs to more than 1,800 families. Towngas believes that the programme offers not only food but more importantly warmth and care for underprivileged families during the epidemic by enhancing support through connecting with them and fostering cohesion via the social platform.

Another of Towngas’ key CSR initiatives is “Farming for Charity”. Launched in 2013, the programme welcomes Towngas volunteers and retired staff as well as their family and friends to organic farming activities every Saturday morning. During the epidemic, the volunteers persisted in farming every week while practising anti-coronavirus measures. The resulting harvest is donated to the underprivileged or for charity sale in order to give back to society.

Towngas also collaborates with social welfare organisations to host organic farming experiences for various groups led by trained volunteers in order to disseminate messages of health and environmental protection. When the epidemic slowed this year, Towngas cooperated with St James’ Settlement and invited students with special educational needs and their family to experience gardening therapy at the farm. Through learning to sow seeds, make fertiliser, turn soil and harvest, participants tried their hand at farming and got

close to nature with a view to improving the students' issues such as hyperactive and attention deficit disorders as well as stimulating creativity and imagination.

In addition, Towngas continued its efforts to create shared value for different stakeholders and tackle difficulties together during the epidemic. In response to the rising local unemployment rate, Towngas tailored the "Unemployment Support Programme" in the middle of last year to offer around 60 short-term positions to alleviate participants' financial burden. Upon training, participants were able to help with work such as gas riser inspection and loyalty membership platform promotion. In support of the food and beverage industry devastated by the epidemic, Towngas offered complimentary application and distribution of photocatalytic long-acting disinfectant for eateries in Hong Kong and launched a kitchen equipment rental and purchase scheme for small- and medium-sized eateries.

Going forward, Towngas will continue its efforts in and advocacy for CSR and instil the relevant principles in its operation strategy and management policies, in addition to striving for its CSR vision through giving back to society and creating shared value for stakeholders.

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Press photos:

Photo 1:



Towngas received the Outstanding Caring Award along with The Most Innovative Award under the Enterprise Group of the Industry Cares Recognition Scheme. Mr Ivan Lee Kwok-bun (left), Secretary-General of The Social Innovation and Entrepreneurship Development Fund, presents The Most Innovative Award to Ms Judy Chan Ka-po (right), Towngas General Manager - Corporate Affairs.

Photo 2:



Towngas’ “Love on Delivery” programme donates fresh food packs to eligible underprivileged families, directly reducing their food expenses.

Photo 3:



Towngas cooperated with St James’ Settlement and invited students with special educational needs and their family to experience gardening therapy at the farm. Participants tried their hand at farming and got close to nature with a view to improving the students’ issues such as hyperactive and attention deficit disorders.

Photos 4 & 5:



Towngas tailored the “Unemployment Support Programme” in the middle of last year to offer around 60 short-term positions involving work such as gas riser inspection and loyalty membership platform promotion to alleviate the financial burden of the unemployed.